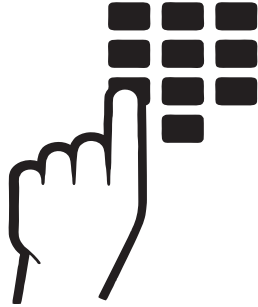


MAP

Access your accounts 24 hours a day, seven days a week via phone using First Northern's Members Audio Program (MAP).



With MAP, you can obtain account balances, transfer funds, review your checking history, make loan payments and more.

GETTING STARTED

- 1.) Call (888) 328-8677 and press option 1
- 2.) Select option 1 for MAP
- 3.) Select a language
 - 1 for English
 - 2 for Spanish
- 4.) Select option 1 to sign into your membership
- 5.) Enter your member number followed by the # sign
- 6.) Enter your PIN(access code) followed by the # sign. Entering your PIN gives access to your savings and checking account balances

Main Menu

- 1 ACCOUNT AND LOAN INQUIRIES
- 2 PAYMENTS, TRANSFERS, AND WITHDRAWALS
- 3 OTHER ACTIVITIES
- 0 CREDIT UNION ASSISTANCE
- 5 DISCONNECT

ACCOUNT AND LOAN INQUIRIES

1

- 1 Balance Inquiries
- 2 Account History
- 3 Cleared Checks
- 4 Loan Inquiry

PAYMENTS, TRANSFERS, AND WITHDRAWALS

2

- 1 Make a Loan Payment
- 2 Transfers
- 3 Cross Member Transfers
- 4 Check Withdrawal

OTHER ACTIVITIES

3

- 1 Switch to a Different Membership
- 2 PIN Change
- 3 Stop Pay
- 4 Lost or Stolen Card